

American Cancer Society Road To Recovery Volunteer Program Key Messages



What is the Road To Recovery program?

One of the biggest roadblocks to cancer treatment can be transportation. That's why the American Cancer Society Road To Recovery program provides patients with free rides to treatment. One of the key ways these rides are provided is through volunteers. The program is offered to cancer patients who have no means of transportation or who are unable to drive themselves to treatment.

- Trained volunteer drivers donate their time to help patients get to the treatments they need.
- Rides are provided primarily Monday through Saturday.
- Transportation is provided based on community resources and needs. The program may not be available in all communities.

Why is the Road To Recovery program important?

The Road To Recovery program is at the very heart of the American Cancer Society's work of removing barriers to quality health care by providing transportation to treatment and other cancer-related appointments. Cancer patients cite transportation to and from medical treatment as a critical need. Because even the best treatment can't work if a patient can't get there.

- Many people need daily or weekly treatment, often over the course of several months. Increasingly, these treatments are provided on an outpatient basis, which means that the person must have a

way to get to the appointment. Many people have no vehicle or are simply too ill to drive. Family and friends may help, but over the course of several months, they may not always have the time or resources to provide every ride.

- A successful transportation assistance program can be a tremendous asset to the community, and an inspiration to volunteers.

How do people become a Road To Recovery volunteer?

- A simple screening process helps to ensure that the right volunteers are recruited for the program.
- Volunteers are required to complete the necessary trainings to help support them in their role.
- Volunteers must provide the necessary profile information, which will help with coordinating ride requests.
- Interested volunteers can contact their local American Cancer Society office, visit [cancer.org/drive](https://www.cancer.org/drive), or call **1-800-227-2345**.

How do patients schedule a ride?

- To request a ride, patients must contact the American Cancer Society at **1-800-227-2345**. They must give a minimum of three business days' notice in advance of the date that the ride is needed. This time is needed to explore all transportation options and coordinate rides if possible.



Road To
Recovery®

[cancer.org/drive](https://www.cancer.org/drive) | **1.800.227.2345**