

Supra Managed Access Service

Non-Member Agent Access

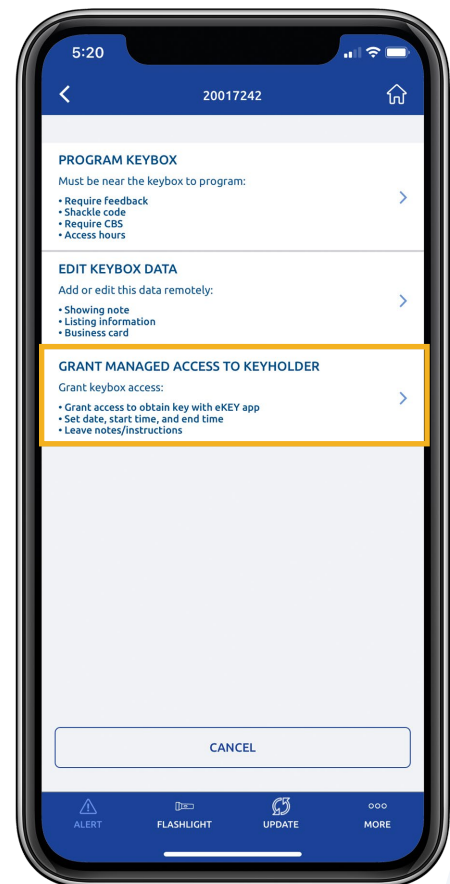
Supra's managed access service enables organizations and listing agents to provide all licensed real estate agents – including non-members – streamlined and secure access to lockboxes on properties. The Supra solution opens doors to new buyers, while maintaining control and accountability for listing access.

Control for organizations

- Organizations maintain control over access and keyholder pricing
- Simple setup of keyholders and management of access types using existing administrator workflows
- Requires a non-member agent to accept terms of keyholder agreement
- Maintains security and tracking while facilitating the selling process and streamlining access permissions
- Allows a non-member agent access to only open lockboxes, while keeping listing and shackle control with the member agent

Streamlined setup for listing agents

- Opens doors to new buyers, while maintaining control and accountability for listing access
- Easy to authorize and grant access right in the Supra eKEY® app, saving time to coordinate showings
- Increases security and convenience by eliminating "call-before-showing" (CBS) codes
- Defined access window increases security by controlling when a non-member agent is authorized to open the lockbox. Access can be scheduled up to 30 days in advance
- Real-time notifications tell listing agents when a non-member agent is showing a property
- Real-time agent memo and showing notes let listing agents easily provide details such as alarm codes or special showing instructions within eKEY when granting access to a non-member agent



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Simple, approved access for non-members

- Non-transferrable access credential delivered to agent's smartphone – no need for a CBS code
- One-button Supra eKEY app provides easy access to obtain keys from Supra iBox BT LE lockboxes
- Pre-defined access hours eliminate need to coordinate meeting times at a property
- Showing notes are available via text message from the listing agent

Getting started / what you need to know

Supra administrator*:

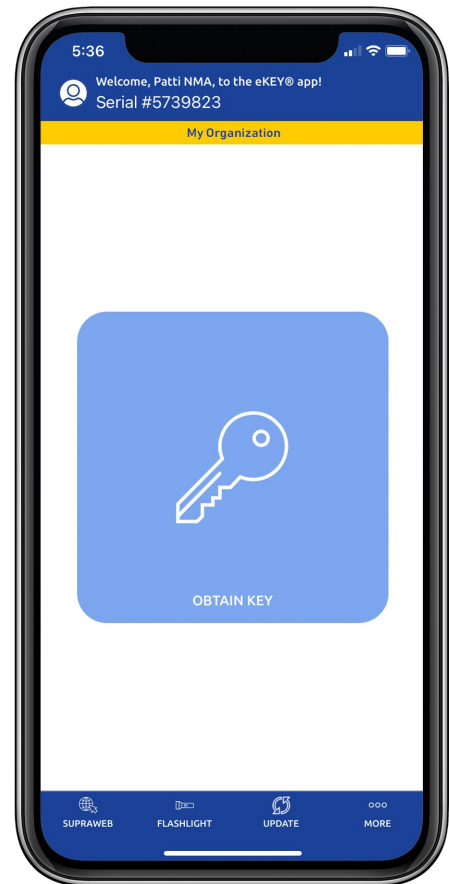
- Set up a non-member agent keyholder through SupraNET using the existing workflow for creating a new key type – just select “non-member agent” from the dropdown
- If required (for keyholder lease agreements), enter contact and billing details and gather acceptance signatures
- SupraNET auto-generates a lockbox PIN for the non-member agent

Member listing agent:

- Download or update to the latest eKEY app and accept the updated end-user license agreement (EULA)
- Ensure that you have seller's consent to allow a non-member to access the property
- Use the eKEY app's “My Keyboxes” feature to grant the access request
 - Assign access hours, input special instructions, and showing notes
 - Schedule access up to 30 days in advance

Non-member listing agent:

- Contact the relevant organization to be set up as a keyholder in the Supra System
- Call the listing agent to request access to a listing lockbox



The Supra system has 1 million real estate keyholders, enabling 45 million showings in 2020.

Supra's managed access service is expanding to cover multiple groups that support the real estate listing and selling process, including office teams, inspectors, appraisers, and contractors. Organizations interested in the Supra managed access service may contact their Supra rep for pricing options and activation details.



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*Managed access service must be
enabled for your organization through
agreement with Supra.